

Bailey Eye Care

YOUR NEW EYEWEAR

Warranty

Congratulations on the purchase of your new exceptional eyewear! Thank you for trusting Bailey Eye Care as your family eyewear provider. There are several warranties in place for assuring your frame and lens purchase, because we offer so many different types of exceptional lens options we ask that you refer to our website for detailed information on your purchase warranty. www.baileye.com

What To Expect

Adapting to your new lenses can take time, up to 3 weeks. Keep your glasses clean and in great condition by using the provided lens cleaner and a soft clean cloth. Don't forget to utilize your case when you are not wearing them. All adjustments are free and available without an appointment.

RETURN/EXCHANGE POLICY

Here at Bailey Eye Care we strive for outstanding patient care and services. Our return policy for eyewear and contact lenses are also a part of our dedication to patient satisfaction. We have a patient satisfaction guarantee put in place just for you. If for any reason you are unhappy with your frame that you have chosen or the type of lenses you received please notify our office within 30 days of the day you received your eyewear and we will gladly replace your frame or lenses. If your new purchase requires a change in price we will adjust accordingly. This is a one time guarantee that we provide to you as a courtesy. Effective March 01, 2017 we will have a restocking fee of \$35.00 for returning glasses. You will also receive 80% of the total you paid for your eyewear either by check or original form of payment. We do not give cash refunds.

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